

Kirkland Town Library Curbside Pick-Up Procedure

Starting June 15

Weekdays from 9 a.m. to 5 p.m.

We are happy to offer curbside service and are committed to doing so in a safe manner for you and for our staff. We are following New York State guidelines as well as CDC and DOH recommendations.

Currently, we are closed to the public. The guidelines below will determine how we resume in-house library services and we appreciate your patience as those are put into place. Please check our website for updates.

Online resources including Libby and RB Digital are available for those looking for e-books, digital audio books, and magazines. For help accessing those resources, call the library at 315-853-2038 or email clinton@midyork.org.

Anne Debraggio, Director

- You can reserve books, audiobooks, DVDs and other materials online at www.midyork.org, by emailing clinton@midyork.org, or by calling 315-853-2038. Staff are available 9 a.m. to 5 p.m., Monday - Friday. Otherwise, leave a message on the answering machine.
- Note that you will only be able to reserve items owned by the Kirkland Town Library for pickup here. If you want items located at another library, you will need to make arrangements with that library to see if the item is available and to pick them up there.
- You will be notified by phone or email when your order is ready.
- All materials will be at the main entrance. You must wear a mask and practice appropriate physical distancing when picking up your order.
- When you arrive, please abide by the signs to approach the front entryway so you can keep physical distance between others picking up orders.
- Your order will be in a bag marked with the first three letters of your last name and the last four digits of your phone number. Items will be on tables sorted alphabetically by last name. Please do not touch any other order.
- You will not have contact with staff – your materials will already be checked out and your receipt will be in your bag. If you have any questions during pick up, call the library at 315-853-2038.
- If you are physically unable to walk to the library's entrance, please alert the staff when you make your order so that other arrangements can be made.
- If you have materials to return, please leave them in either of the library's book drops. Please do not leave any other items (empty bags, book donations, toys, etc.).
- All returned materials will be quarantined for at least 72 hours. That means it may take up to 5 days for materials returned to be removed from your account.